

**North Hertfordshire District Council
Overview and Scrutiny Task and Finish Group**

Highways Issues/Arrangements

SCOPE (v1.0)

Terms of Reference

To understand HCC's approach to dealing with highways issues, and its operational service standards.

To improve the process by which highways issues are raised by the public through local members and dealt with by Herts CC and County Councillors namely:

- Operational (maintenance and repair) issues
- Strategic issues

To review the effectiveness of communication arrangements between the County and the District Councils.

Expected Outcomes

Improve the existing communications processes leading to a better service for local councillors with their respective County Councillors and HCC.

Timeframe

To be confirmed – summer or autumn.

Link with Council Priorities

Working with local communities.

Potential Witnesses and Community Engagement

Roger Flowerday (Highways Locality Manager, HCC)

Jason Brown (Highways Locality Officer, HCC)

Daniel Tancock, Integrated Transport Manager, Stevenage and North Herts.

County Councillors from North Herts

Councillor(s) from other Districts and Boroughs in Hertfordshire

NHDC Area Committees

Key Questions

What are HCC's new arrangements for dealing with highways issues – *setting the scene*

What are Herts CC's service standards and legal obligations

How does Herts CC take into account the priorities and needs of North Hertfordshire and the views of its representatives when it draws up its works programmes?

Is HCC programme money spent evenly throughout the district? If not, how is it broken down between individual districts and boroughs?

What do NHDC Councillors expect from HCC; and is this realistic?

How best can NHDC Councillors influence highways matters and elicit changes?

How effective is liaison between the ward Councillors of NHDC, NHDC's County Councillors, and HCC on highways matters.

Green Issues

To be confirmed

Information documents

To be confirmed

Membership

Chair – Cllr Ian Mantle

Membership to be confirmed

Portfolio Holder - Cllr Tom Brindley

Lead Officer - Ian Fullstone

Support Officer - Brendan Sullivan, Scrutiny Officer